

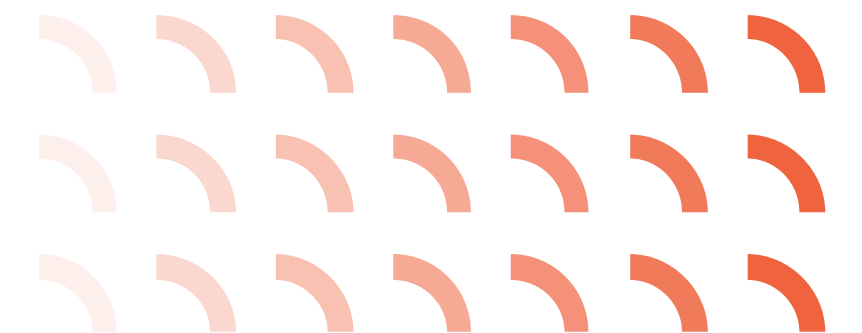


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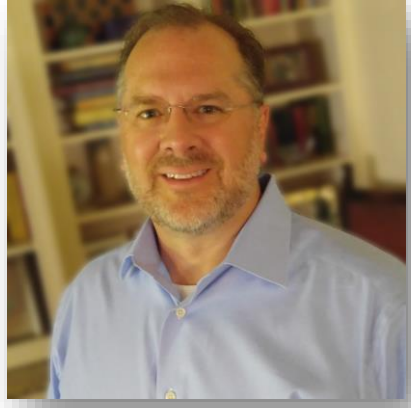
OpenText Capture

It's Not About Paper

OpenText Enterprise World
Toronto 2019



Speakers



Bret Kimmel – Sr. Director – TerraLink



Brenda Vaughn – Capture Guru – TerraLink



Chris Ryneer – IT Manager – EnLink Midstream



When it was about Paper

Everything was paper

- Contracts
- Invoices
- Bills of Lading

Clogged the System

Paper Pusher role created

- Classified the documents
- Routed the documents
- Filed the documents



Convert the paper

The Digital Document

- Scan/Digitize the Paper
- Focus on the Paperless Office
- Create and store as digital files



Removed the Paper, but not the symptom

Digitizing documents increased the problem

- Piles of paper became terabytes of files
- Multiple ingestion points
- Multiple repositories
- Multiple file types
- Stagnant documents



The Real Slim Shady



Automate the Paper Pusher

- Intelligent Capture
 - Any document type or format (paper or digital)
 - Metadata
 - Context
 - Content
- Process Focus
 - Living document
- Spark to Light the Fire



Case Study - Get me to the Court On-time

Government Court Systems

- Incident/Case information to the judge
- Courts backed-up (due process requirements)
- Automated
 - Capture
 - Process
 - Integration with Court System
 - Exceptions handled by clerks

Judge received in 15 minutes

Epilogue: Un-learning

- Fix: Turn training off

Vision: How would you implement today?



Customer Case Study

ENLINK 
MIDSTREAM



Demo – Automated & Optimized Paper Pusher

File contains multiple documents

- Need to go to multiple people
- For different process flows

Solution includes:

- Document Separation
- Intelligent Classification
- Machine Learning



Triangle of Benefits

Business

- Increased productivity
- Increased value
- Decreased resources
- Cost efficiencies
- Business Insight



Triangle of Benefits

Technology

- System Integration
- Decrease repositories
- Decreased resources
- Today's Technologies



Triangle of Benefits

Solution Process/Strategy:

- Process Automation
- Living, evolving document
- Create a foundation around:
 - Machine Learning
 - Automated Document Classification
 - Using Business information to apply context to document and files
- Allow for adaptation and growth regardless of future changes to your business or industry.



Q&A

Questions on:



We've got you covered



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TerraLink & OpenText

-  **Over 150** successfully implemented projects
-  **88%** of customers for last 5 years get managed services from TerraLink
-  Projects on **3** continents, in **7** countries
-  Over **200 000** people around the world use TerraLink ECM Solutions
-  **11.4** years - average team experience
-  Both **cloud** and **on-premise** implementations in portfolio

